

**Hobe Sound Bible College  
Assessment Plan Table  
Financial Aid Department  
Mrs. Constance Dewhurst**

Objectives	Assessment Criteria & Procedures	Assessment Results 2021- 2022	Use of Results Planned for 2022 - 2023
1. <b>Process</b> Aid packages efficiently, in an accurate and timely manner.	Students will rate question 8 (Financial aid awards are announced in time to be helpful in college planning) on the <b>Student Satisfaction Inventory (SSI)</b> as 5 (somewhat satisfied) or higher	The SSI scores resulted in an average of 4 for question 8.	The SSI score will rate question 8 (Financial Aid awards) in an average of 6 or higher.
2. <b>Provide</b> quality advising services by addressing individual student needs and responding to student inquiries in a timely manner.	Students will rate question 11 (Financial aid counseling is available if I need it) on the <b>Student Satisfaction Inventory (SSI)</b> as 5 (somewhat satisfied) or higher	The SSI scores resulted in an average score of 4.7 for question 11.	Provide more financial aid counseling and provide info on student's needs. The SSI score will rate question 11 on an average of 6 or higher.
3. <b>Comply</b> with all federal, state, and local regulations, laws and policies in the administration of financial aid (grants and loans) and scholarships programs.	The <b>annual audit and FISAP report for Program Participation</b> will be completed and submitted by their deadlines. Reporting of disbursements, funding, and student loan enrollments will be completed within the required 30 days.	Title IV funding for the 2021-2022 school year was approved based on the FISAP report submitted.	Stay current on the changes in laws through weekly IFAP reports and submit all necessary applications in a timely manner for the next school year.