

Assessment Plan Table

**Hobe Sound Bible College Admissions
Miss Jennifer Plank**

| Objectives | Assessment Criteria & Procedures | Assessment Results 2021-2022 | Use of Results Planned for 2022-2021 |
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| 1. Provide applicants with personalized attention prior to enrollment. | Students will rate question 7 (Admission staff provide personalized attention prior to enrollment.) on the <i>Student Satisfaction Inventory (SSI)</i> as 5 (somewhat satisfied) or higher. | 2020 SSI result: 5.4, which is lower than the 2019 result of 5.5 | Determine through follow-up if additional personalized attention to applicants prior to enrollment is needed. |
| 2. Provide a new student orientation that assists in a smooth transition to the HSBC campus | Students will rate question 51 (The school provided an orientation class for first-year students which is a helpful introduction to campus life.) on the <i>Student Satisfaction Inventory</i> as 5 (somewhat satisfied) or higher. | 2020 SSI results of question 51 is 5.2 satisfaction rate. Which is lower than the 2019 SSI result of 5.46 | Revise and continue the new orientation plan to ensure beneficial and practical freshman orientation sessions. |
| 3. Respond to applicants as to their acceptance status in a timely manner. | Admissions Director will respond to 100% of applications with either an acceptance, denial, or follow up letter (electronic or mail) within 72 hours of receiving the application, file the letter in the <i>applicant's file</i> , and document the date received on the application. | The Admissions Director has successfully responded to all correspondence within 12-24 hours of receiving inquiries and applications. | Continue to ensure timely communication to applicants concerning acceptance status. |